



LEGAL SERVICES *of* EASTERN MISSOURI

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Get Help Now

Before calling us for help, please review Frequently Asked Questions to learn more about our process for accepting clients and whether you may be eligible for our services.

If you feel you are in immediate danger, please call emergency services, by dialing 911. For other urgent situations, please call the United Way's Hotline for community resources by dialing 211, or visit their website by clicking here.

If you want to seek legal help for a civil problem (no criminal work) from LSEM, please either call us for help during business hours, or begin your request for assistance now with an online application:

- **To start on online application CLICK HERE at any time.**
- **To call LSEM, dial (314) 534-4200 or toll free at 1-800-444-0514**
 - Intake hours are Monday -Thursday, 8:30 A.M.-3:30 PM; and Fridays 1:30 P.M.-3:30 PM.
 - When you talk to our receptionist, briefly state the type of legal problem you are having.
 - If yours is a legal problem that we handle, she will transfer your call to the Advocacy and Referral Team (ART) to determine if you are eligible for services, or to the appropriate intake personnel if your problem is in another area, such as Immigration or Medicaid Managed Care.
 - If your call for assistance is not answered by a live person, please leave a voicemail message with:
 - Your first, middle and last name, with correct spelling
 - A telephone number where we can call you back, a good time to reach you, and whether it is safe to leave a message for you. This will help us reach you safely. If you do not tell us it is a safe number, we will call you back, but will not leave a message. If you don't have a voicemail, or an answering machine, to receive messages, you will have to call us back again to seek help.
 - The type of civil (non-criminal) problem your are having (e.g. eviction, divorce, Medicaid denial, debt collection, business issue, etc.)
 - Any court or hearing date involved, or if you have been served with any documents, and the date you were served.
 - If you feel your case is an emergency, please tell us and explain why.

We also have outreach offices in [Hannibal](#) and [Union](#)

LSEM provides free civil legal assistance to low-income individuals and the elderly in 21 counties of eastern Missouri. These counties include: Adair, Clark, Franklin, Jefferson, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Schuyler, Scotland, Shelby, St. Charles, St. Louis, St. Louis City, Warren & Washington.

To see a map of our service area, please [click here](#).