

Provider Reassessor Bulletin

June 2022

Monthly Bulletins are your one-stop-shop for all last month's highlights!



Communicating with HCBS Intake and PCCP

Email address for Provider Reassessment Review Team was updated.

Policy Clarification Questions

Policy Clarification Questions (PCQs) now have a link at the bottom of the HCBS Manual and under Quick Guides on the QIQA page.

This Month's Spotlight

Per Policy 4.25.1 and Provider Reassessor Terms and Conditions, all remediation are to be completed within 2 business days for the reassessment to be considered complete. If it is unable to be completed within this timeframe contact the Provider Reassessment Review Team providerreassessmentreview@health.mo.gov.

COVID Flexibilities

Conversations regarding the COVID flexibilities are ongoing with CMS, the Governor's Office, and MHD. Flexibilities will be discontinued in various stages. Steps have been taken to discontinue the first round. Further information will be forthcoming. Until further notice, all flexibilities continue to be reinstated.

Provider Reassessment Review Tool Updates/REDCap

At the beginning of May, we did a substantial updates to the Provider Reassessment Review Tool. This was completed to promote consistency in the feedback we give to our Provider Reassessors. You should notice more clickable links available to point you to policy and/or quick guides as well as the direct guidance given in each area.

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General Reminders

- As we look to returning to Face to Face Assessments, now is the time to ensure that you are using the most up to date forms. All forms and related instructions can be found [here](#).
- When figuring GHE dates, please refer to the [GHE Authorization Quick Guide](#). On the chart, Month of Assessment means the month you are completing the assessment.
- Don't forget to update the participant's address and phone number in WebTool when they are incorrect. Instructions for how to do this are located in the [WebTool Reassessment Guide](#).



Did you Know?

The [Provider Reassessment Information Page](#) is your go to place for quick guides, trainings, memos and more.

The [PCQs](#) have a lot of information about Assessments and Reassessments

You can always contact QIQA at QIQA@health.mo.gov or LTSS at LTSS@health.mo.gov