

Provider Reassessor Bulletin December 2023



Monthly Bulletins are your one-stop-shop for all last month's highlights!

Update

Training Topics?...We need your Input!

The HCBS training unit wants to know which areas of the assessment process you would like to learn more about. They will do their best to ensure these topics are covered in the available In-Service Trainings. Please fill out this short survey and let us know your thoughts, by clicking here.

Provider Reassessor Notification Portal:

The disposition, "Safe at Home Program" has been added as a reason for returning a case to DSDS to complete. DSDS assessors will complete all "Safe at Home" reassessments due to the complexity of these cases.

Memos

HCBS Memos

- HCBS 12-23-01 Updates to 3.10
 Advanced Personal Care Noninjectable Medications
- HCBS 12-23-02 Updates to Adverse action and Appeals/Hearings Policies

INFO Memos

- INFO 12-23-01 Consumer Directed Services Operational Survey
- INFO 12-23-02 Electronic Visit
 Verification Value Based Incentive
- INFO 12-23-03 Safe at Home Program



Reminders



 Providers should encourage their participants to anticipate phone calls from assessors for the purpose of scheduling a reassessment within 3 months of their care plan expiring. Please share the <u>Preparing for an</u>

Assessment Brochure to help facilitate this conversation. Participants should not call DSDS to schedule an appointment. The assessor will make the initial contact.

• Utilizing the LEP interpreter service



- CDS attendants should not act as the participant's interpreter during a reassessment, as there is no way to verify that communication was delivered accurately.
- LEP services are available free of charge and should be utilized when needed.
- Please review the <u>LEP Guide</u> and ensure the LEP Form is submitted via the <u>Provider</u> <u>Reassessor</u> <u>Notification</u> <u>Portal</u> at completion of the reassessment.



The 2023-2024, National Core Indicators-Aging and Disabilities (NCI-AD) Survey is underway! This survey is being conducted by a contracted vendor, Knowledge Services.

If participants inquire about the validity of the survey, please encourage them to participate. This survey provides lawmakers and programmatic leaders with measurable information to further enhance HCBS.

Contact Us



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