



Missouri Department of Health and Senior Services

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INFO 10-20-01

October 19, 2020

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES (HCBS) STAFF AND STAKEHOLDERS

FROM: Jessica Bax, Director
Division of Senior and Disability Services (DSDS)

SUBJECT: Level of Care Transformation (LOC) Q&A Session

A handwritten signature in black ink that reads "Jessica Bax".

This memorandum provides Home and Community Based Services (HCBS) staff and stakeholders an update on the LOC Transformation project.

DSDS is committed to providing information and answering outstanding questions pertaining to the LOC Transformation project. As part of this commitment, DSDS has collaborated with fellow provider and community stakeholder Elisa Pelham to address common questions. Questions have been posed and answered in a video format, accessible via the DSDS Provider Information Page. Please [click here](#) to view the Q&A session. This session addresses key questions regarding what to expect as LOC Transformation draws near, including population changes and other quality improvement initiatives associated with the project.

Questions or comments regarding this memorandum or the LOC Transformation should be directed to the Bureau of HCBS Systems and Data Reporting via e-mail at: LOCTransformation@health.mo.gov.

JB

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