



Missouri Department of Health and Senior Services

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Verena Cox, Bureau Chief 
Bureau of Long Term Services and Supports

SUBJECT: In-Home Service Standards and Personal Care Program Regulation Updates

Amendments have been made to the [19 CSR 15-7 Service Standards](#) and [13 CSR 70-91.010 Personal Care Program](#) regulations to include updates to criteria and responsibilities for Agency Model providers of Home and Community Based Services (HCBS).

Below are the amended titles of the state regulations effective August 30, 2023. The proposed amendments were published in the [Missouri Register March 15, 2023, Vol. 48, No. 6](#). The Order of Rulemaking with comments was published in the [Missouri Register July 17, 2023, Vol. 48, No. 14](#).

19 CSR 15-7.005 Definitions

- Language updated for appropriateness and clarification
- Revised to include updated Area Agencies on Aging (AAA) regulation language

19 CSR 15-7.010 General Requirements for All Service Providers

- Language updated for appropriateness and clarification

19 CSR 15-7.021 In-Home Service Standards

- Language updated for appropriateness and clarification
- Amended orientation, training and criteria requirements for personal care aides and advanced personal care aides

13 CSR 70-91.010 Personal Care Program

- Language updated for appropriateness and clarification
- Amended orientation, training and criteria requirements for personal care aides

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at LTSS@health.mo.gov.

VC/dt

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