Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570   Phone: 573-751-6400   FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired: 1-800-735-2466   VOICE: 1-866-735-2460

Paula F. Nickelson   **Michael L. Parson**
Acting Director   Governor

INFO 06-22-01

June 6th, 2022

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Travis West, Bureau Chief
             Bureau of HCBS Systems and Data Reporting

SUBJECT: CyberAccess & HCBS Web Tool Web Browser Update – Action Required

This memorandum serves to inform CyberAccess & HCBS Web Tool users of a scheduled update pertaining to CyberAccess web browser compatibility.

Effective June 15th, 2022 CyberAccess and the HCBS Web Tool will be supported by the following web browsers:

1. Microsoft Edge
2. Google Chrome
3. Mozilla Firefox

CyberAccess and HCBS Web Tool Users are strongly advised to stop using Internet Explorer for CyberAccess and the HCBS Web Tool beginning June 15th, 2022. Internet Explorer will no longer be supported by Microsoft beginning June 15th, 2022.

Beginning June 15th, 2022, DSDS advises users to use Microsoft Edge as their primary browser for CyberAccess and the HCBS Web Tool, however any of the 3 aforementioned browsers will be supported beginning June 15th, 2022. Until June 15th, Internet Explorer remains the only supported browser for CyberAccess and the HCBS Web Tool.

Please review recommended browser settings on page 2 of this memorandum to ensure the transition from Internet Explorer to Edge, Chrome, and Firefox is successful. You may also visit the Web Tool page on or after June 15th, 2022 for more detailed information on setting up your new browsers.

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Microsoft Edge Browser Settings (recommended browser)

1. Go to the *Settings* window in Microsoft Edge
2. Click *Cookies and site permissions*
3. Scroll down and click *Pop-ups and redirects*
4. Click *Add* in the *Allow* section
5. Add https://www.cyberaccessonline.net in the *Add a site* section
6. Click *Add*

Google Chrome Browser Settings

1. Go to the *Settings* window in Google Chrome
2. Click *Privacy and security*
3. Click *Site Settings*
4. Scroll down and click *Pop-ups and redirects*
5. Click *Add* in the *Allowed to send pop-ups and use redirects* section
6. Add https://www.cyberaccessonline.net in the *Add a site* section
7. Click *Add*

Mozilla Firefox Browser Settings

1. Go to the *Settings* window in Microsoft Edge
2. Click *Privacy & Security*
3. Scroll down and click *Block pop-up windows*
4. Click *Exceptions*
5. Add https://www.cyberaccessonline.net in the *Allowed Websites – Pop-ups* window *Address of website field*
6. Click *Allow*
7. Click *Save Changes*