



Missouri Department of Health and Senior Services

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INFO 05-21-02

May 27, 2021

MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Verena Cox, Bureau Chief 
Bureau of Long Term Services and Supports

SUBJECT: Provider Reassessor Training

This memorandum is to advise Home and Community Based Services (HCBS) staff and stakeholders of online Provider Reassessor Training modules and eligibility. Training modules will be posted online to the [Provider Reassessment Trainings](#) website page as they become available. Please refer to the website for ongoing updates.

The complete list of training modules are:

- Medicaid Eligibility
- Waiver Services
 - Intro
 - Aged and Disabled Waiver (ADW)
 - Adult Day Care Waiver (ADCW)
 - Independent Living Waiver (ILW)
- State Plan Services
 - State Plan Intro
 - Personal Care (PC), Advanced Personal Care (APC), & Registered Nurse (RN)
 - Residential Care Facility (RCF)/Assisted Living Facility (ALF)
 - Consumer Directed Services (CDS)
- InterRAI
 - Modules ranging from Sections A – T
- How to Build a Care Plan
- Case Note Documentation
- Adverse Actions
- Reassessment Process

Providers shall ensure staff meet the minimum qualifications for provider reassessor training and may refer them to complete the training at their discretion and convenience. The training modules are best viewed on a laptop or personal computer.

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The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

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Upon completion of all training modules, proof of qualifications and the request for the Provider Reassessment Training Exam shall be emailed to ReassessorTraining@health.mo.gov. The exam shall be returned to the email listed above once completed. A score of at least 80% is required to receive a certificate, which will be emailed to the provider staff and shall be kept for record retention.

Questions regarding this memorandum should be directed to the Bureau of Long Term Services and Supports (BLTSS) via e-mail at ReassessorTraining@health.mo.gov.

VC/ek