



Missouri Department of Health and Senior Services

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INFO 04-23-01

April 5, 2023

MEMORANDUM FOR ALL HOME AND COMMUNITY BASED CARE PROVIDERS

FROM: Jessica Schaefer, Programmatic Director
Home and Community Based Services

SUBJECT: HCBS Value Based Survey Payments

This memorandum serves to inform Home and Community Based Services (HCBS) providers that the Division of Senior and Disability Services (DSDS) will soon be releasing payments associated with the completion of the recent Value Based Payment survey opportunities.

As a reminder, these surveys collected statistics on employee wages, benefits, turnover, and other vital workforce information. These metrics will help DSDS identify and understand the factors that influence service delivery, which helps inform legislative and fiscal initiatives.

Two separate surveys were administered to accurately capture this information across the different services types. Please reference [INFO memo 09-22-01](#) regarding the Agency-Model survey and [INFO memo 12-22-03](#) for the Consumer Directed (CDS) Operational Survey.

The one-time value based payment of \$2,000 is being issued for eligible providers who completed the NCI-AD 2022 Staff Stability Pilot Survey and the CDS Operational Survey. Survey payments will be sent to the Medicaid ID provided at the time of the survey.

These payments will be occur over two cycles.

- HCBS providers who completed the survey for Agency Model, RCF/ALF, or Adult Day Care Services will be issued payment April 19, 2023.
- HCBS providers who completed the CDS survey will be issued payment May 5, 2023.

Agency Model, RCF/ALF and/or Adult Day Care providers must have utilized the DSDS Survey Completion Portal to notify DSDS of survey completion and attestations in order to receive the one-time value based payment. Failure to notify DSDS of survey completion and/or survey submissions outside of the given timeframes may result in disqualification of payment.

If you do not receive a payment and believe you should have, please contact DSDS at DSDS.Surveys@health.mo.gov.

JS/vj

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