



Missouri Department of Health and Senior Services

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Melanie Highland, Director 
Division of Senior and Disability Services

SUBJECT: State of the Workforce-Aging and Disabilities (SoTW-AD) Survey

This memorandum serves to advise Home and Community Based Services (HCBS) agency model (in-home or RCF/ALF) and adult day care providers that the Division of Senior and Disability Services (DSDS) has concluded the 2023 State of the Workforce-Aging and Disabilities (SoTW-AD) survey cycle.

The SoTW-AD survey allowed DSDS to gather data on the direct workforce that serves older adults and individuals with physical disabilities. The statistics collected on employee wages, benefits, turnover, and other vital direct care workforce information will help DSDS identify and understand the factors that influence service delivery and help inform policy and fiscal initiatives.

On January 26, 2024, DSDS will issue a one-time value-based payment of \$2000 to providers that completed the SoTW-AD fully and accurately in the fall. This payment can be viewed in the remittance advice of your regular Medicaid reimbursement check.

All questions regarding this memorandum and the SoTW-AD survey should be directed to DSDS via email at DSDS.Surveys@health.mo.gov.

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The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.