



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711

Paula F. Nickelson
Acting Director



Michael L. Parson
Governor

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MEMORANDUM FOR HOME AND COMMUNITY BASED SERVICES STAFF AND STAKEHOLDERS

FROM: Jessica Schaefer, Assistant Section Administrator
Home and Community Based Services

SUBJECT: Provider Reassessors - Cyber Access/Web Tool Training Modules

This memorandum is to advise Home and Community Based Services (HCBS) staff and stakeholders of the new Cyber Access/Web Tool training modules added to the [Provider Reassessment Training](#) section of the [Provider Reassessment Information Page](#). These trainings offer a step by step video tutorial in which each part of the reassessment and person centered care plan entry process is outlined and demonstrated. These modules will assist new reassessors with learning how to navigate through Cyber Access/Web Tool for successful case work completion.

There are four (4) modules available:

[Part 1: Logging in and Searching for a Participant](#)

[Part 2: Review & Prepare for Reassessment](#)

[Part 3: Adding a Reassessment](#)

[Part 4: Care Planning](#)

Questions regarding this memorandum should be directed to the Quality Improvement and Assurance Unit at QIQA@health.mo.gov.

JS/jcs

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