

**Division of Cannabis Regulation**  
**Guidance Document – 09.08.23**  
**Topic: Metrc Functionality**

The Division of Cannabis Regulation (DCR) has been made aware of problems with basic functionality within the statewide track and trace system (Metrc). DCR has worked with Metrc to resolve this issue. It was determined to be an API issue with seed-to-sale tracking systems. Metrc worked with these seed-to-sale system vendors to correct their API issue. At this time, there are no functionality issues within Metrc.

As a reminder, anytime a licensee encounters an issue using an integrated seed-to-sale system, the licensee may continue to track their daily operations directly in Metrc. Please contact [CannabisDevelopment@health.mo.gov](mailto:CannabisDevelopment@health.mo.gov) to report system issues that are limiting a licensee's ability to maintain operations.